



Key Benefits

NewNet products are complemented by a wide range of Professional Services:

- Product Installation and Training
- System Design and Management
- Integration and porting customer applications to NewNet platform

On Site Services – Product Integration, Product Installation & On Site Training, Certification Testing

Customer Care – Highly responsive Technical Assistance Center (TAC) 24 x 7 Support through technical resources in the US, Europe & India

Committed to Customer Satisfaction

- Full visibility to customers into projects under execution at our site
- Regular program reviews
- Demonstration on required compliance through acceptance tests

Flexible Business Models

- Fixed Costs
- Time and Materials
- Resources Augmentation

Highly Skilled Technical Resources

- Architects with average experience of 10+ years in telecom industry

Professional Services Summary

Technical & Protocol Expertise

Staffed by subject matter experts, NewNet's Professional Services team provides the following services:

- Network Planning and Optimization services
- Deployment Services
- Installation and Integration services
- Consultancy Services

Network Planning & Operations

Planning services to assist service providers in achieving operations excellence, as well as overall business plans, goals and objectives. This includes:

- Integrated messaging Forecasting & Design Engineering
- Pre/Post Launch Network Operations Readiness Assessment, Gap Analysis & Recommendations
- Network Operations Methods & Procedures and Process Flows

Deployment Services

- Remote or on site installing and configuring of any NewNet platform
- Acceptance Test Plan creation and execution
- Highly skilled in integrating our products into our customer's SS7 and IP network infrastructure
- Systems Staging Service, minimize onsite installation time

Installation and Integration

- Highly trained field resources that expedite the installation and customer acceptance test process
- Comprehensive on-site training covering system operation and management.
- 100+ Projects Delivered
- Enduring relationships with service partners

Consultancy Services

- Quick Start services to help customers rapidly integrate our products in their environment
- Consulting services to help customers develop solutions using our products
- The best Professional Services engineer is selected based upon his experience and the required knowledge



Training Services Summary

Training Expertise

- Comprehensive on-site training covering system operation and management.
- Various training programs available from basic to advanced or customized according to the customer requirements. Shorter training available as a webinar.
- Programs consist of theory and practical exercises for which a dedicated training system is available
- Knowledge testing via a quiz
- Certificate after completion

Project Management Summary

Project handling

- Highly skilled project managers that have many years of experience in the business and with our products
- Following PMP Methodology during our deployments, this includes project integration management, project scope management and project risk management
- Prepare, plan and manage implementation, execution and coordination of the professional service, training activities and beyond

About NewNet Communication Technologies

NewNet Communication Technologies is a recognized leader in signaling and messaging solutions for wireless, IP, and wireline networks. The robust, scalable signaling platforms have enabled rapid development and deployment of a wide spectrum of carrier grade, revenue generating and compliance applications. NewNet is a pioneer in the development of standards based SS7 signaling solutions and is committed to providing unparalleled service and value to our customers. For nearly two decades, NewNet has been synonymous with messaging excellence and is the trusted name in SS7 and SIGTRAN signaling solutions.

For more information on our products and services, visit our website at: www.newnet.com

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Specifications published here are current as of the date of publication of this document. NewNet Communication Technologies LLC reserves the right to change specifications without prior notice. At any time, you may verify product specifications by contacting our headquarters in Lombard IL.

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FOUNDATIONS FOR NETWORK INNOVATION